Jeffry Mixdorf

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**Systems Analyst & Engineer with Technology Mgmt MBA**

Business systems analyst and engineer with experience integrating custom asset tracking software solutions with ERP systems. Android and iOS application integration with enterprise asset tracking systems. IT and operations experience as a manager, analyst, and developer. Technology Management MBA. Works to fully understand business strategy and goals before designing software solution. Proven experience to manage teams for results, and productivity. Laid off same week father passed away and house remodel project began; last 12 mo. helping family, and completed house project.

areas of expertise

**Requirements Gathering & Documentation Software Systems Integration**

**Functional and Technical Specifications Structured Query Language (SQL)**

**Agile, Waterfall, & Rational SDLC Business Intelligence (BI)**

**Data Analysis / Modeling / Integrity / Conversion Supply Chain Management (SCM)**

**Git, Jira and Confluence Software Development Lifecycle (SDLC)**

**Oracle and PeopleSoft Enterprise Resource Planning (ERP)**

**Android and iOS application development RESTful web services with XML, HTML, JSON**

professional experience

Fulcrum technologies, inc. — *Enterprise network asset tracking software solutions (CATS)* Seattle, WA

**Systems Engineer** Aug. 2012 – Oct. 2016

• **Custom Data Model / ERP Integration**

**+** Design, document custom data model and perform SOAP system integration for ERP and SCM using SQL in XML over HTTPS.

**+** Design, development and testing of RESTful API run on Android and iOS applications.

**+** Managed proof of concept projects for new software application modules on AWS using custom services over HTTPS.

**+** Collaborated with 3rd party providers to design and deploy Excess Management tool for reuse of surplus equipment for a nationwide major cellular provider.

• **Business Analysis, Data Modeling and Conversion** Jul. 2010 – Aug. 2012

**+** Perform business systems and technical analysis to determine data model essential to meet business requirements.

**+** Design, develop and implement transactional database model for serialized and non-serialized (Qty based) network infrastructure asset management.

**+** Document technical and functional specifications for client and development review/approval.

**+** Develop, document, and execute short interval schedules for mock and production conversions.

**+** Support system integrations with major telecommunication companies and third party vendors.

**+** Large scale data acquisition, scrubbing, normalization, and system loads of referential data.

freelance projects — *following completion of Technology Management MBA* Seattle, WA

**Independent IT Consultant** 2009 – 2010

• Launched marketing campaign for Aboard Software, and accounting and inventory ERP applications, performing market analysis and planning for Visual Ledger and related products. Participated in sales cycle, data conversion, software training and implementation processes.

professional experience (cont’d)

liberty mutual insurance — *Formerly Safeco Insurance* Seattle, WA

**Application Developer** 1997 – 2009

• Expanded capabilities and responsibilities to include business analysis, working with business partners and actuaries to elicit functional specifications for business requirements.

• Subject matter expert - wrote functional and technical specifications, process procedures and guidelines, and test plans, and provided estimates and advice to adjunct systems and architects.

• Ensured compliance with change management protocols using BMC Remedy, Access database used to manage change requests. Developed and maintained data collection, rules processor, profitability engine, and results database based on multivariate models for property, liability, auto, and workers compensation policies.

• Worked within and between varying software development lifecycle methodologies including waterfall, agile, and a hybrid based on the Rational Unified Process (RUP).

• Performed analysis and conversion for ETL/Informatica to version 8.14 to include automatic clean up and restart of failed jobs reducing on-call programmer involvement.

• Participated in 24/7/365 on call responsibilities, and successfully worked on a remote basis with a heavily varying schedule.

US BANK of WASHINGTON — *Electronic Funds Transfer* Seattle, WA

**Operations Project Manager**

• Managed design and build of redundant sites, and relocations, for Wire Transfer Operations including network equipment, call center management and personnel.

educational credentials

**Masters in Business Administration - Technology General Management (2008)**

Foster School of Business, University of Washington, Seattle, WA

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| * + Financial Reporting and Analysis | * + Operations and Supply Chain Management |
| * + Marketing Strategy and Communications | * + Organizational Change Management |
| * + Business Plan Development | * + Entrepreneurship / Commercialization |

tools & technologies

**Software Products**: Oracle, PeopleSoft, SQLDeveloper, Java, Git, Jira, Confluence, Citrix, Logi Analytics, ERwin, Informatica, MS Office, Visio, Adobe Design Studio, Remedy, Cobol, IMS, DB2

**Hardware & Peripheral Products**: Android and iOS, Motorola and Signal ruggedized scanners

directorship & volunteering

**Treasurer, Board of Directors, Seattle Infant Development Center**

• Provided leadership and guidance to downtown non-profit daycare in financial crisis.

• Established and monitored financial controls to establish solvency for ongoing operations.

**Board of Directors, Head Start Program, United Indians of All Tribes Foundation**

• Provided program and management guidance to non-profit administration for improved outreach and educational programs.

**Member, Elks Ballard Lodge 827**

• Volunteering in support of veterans, children, and local charities.